

Date:



## **New rubbish bins for Stolberg**

**Information about your property at >>Straße<< >>H-Nr.<<**

Dear >>Vorname<< >>Nachname<<,

The collection of residual waste is about to become easier and more organised for households in Stolberg like yours. As agreed with the town council, you will receive a new residual waste bin with wheels (>>**Behälter XYZ**<<) for your property indicated above before the end of the year.

### **Use the new bin as soon as it is delivered**

The new waste bin will be delivered from 15 November 2023. After delivery, we will empty the old bin one more time and then take it away no later than the next day free of charge. If you have a small cylindrical waste bin, you can of course keep this. Please remove it from the roadside after the last collection. In future, however, you will no longer be allowed to leave your cylindrical bin out for collection. This is mainly to protect the health and safety of our employees.

### **New bin, new collection schedule**

From next year, residual waste in Stolberg will be collected every 2 weeks. Small households of up to 2 people can request to have it collected every 4 weeks. All residential units on a property will always receive a single shared bin. This will be large enough for the respective number of residents. Each person will have a minimum container volume of 15 litres per week.

Bins to fit your needs: If you would like a larger residual waste bin than the one described above, you can of course order one from us. You can also receive a smaller bin if your property has composting bins for kitchen and garden waste. Please also inform us if there is a business registered at the property.

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### **We can provide a kitchen bin too**

If kitchen waste is not composted in the garden of your property, you can order a special kitchen bin with a capacity of 60 litres. This will allow you to collect organic kitchen waste like leftovers, spoiled food and old cut flowers separately. Do not place garden waste in this bin. We will empty the kitchen bin every 2 weeks.

How do you benefit? By collecting kitchen waste separately in the kitchen bin, you can reduce your amount of residual waste by half, just like if you composted it yourself on the property.

### **Get in touch for reliable service**

If you would like to order a bin, if you have any questions or requests, or if you need more information about the new bins for residual and kitchen waste, please send an email with the address of your property to [stolberg@regioentsorgung.de](mailto:stolberg@regioentsorgung.de). Please contact us by 15 October 2023 to make sure your query is processed on time. Any messages received after this date can only be processed from January 2024.

### **Do you have any questions?**

We have set up a website at [www.regioentsorgung.de/stolberg](http://www.regioentsorgung.de/stolberg) with information and explanations for residents. You can visit the website by scanning the QR code on the first page of this letter.

Kind regards,

**RegioEntsorgung AöR**